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# The Canadian experience – reforms to the regulation of self-care products

October 2017

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Health Canada

YOUR HEALTH AND SAFETY... OUR PRIORITY.



# What are self-care products?

## Cosmetics

Used for cleaning, improving or altering the complexion, skin, hair or teeth (e.g., moisturizing creams, deodorants, shampoos)

## Natural health products

Various uses including general health maintenance (e.g., mineral supplements, probiotics, traditional medicines)

## Non-prescription drugs

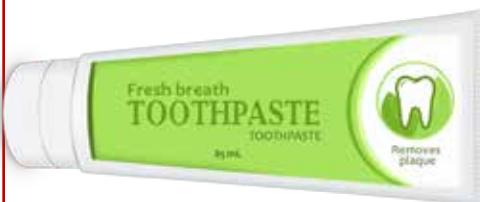
Commonly referred to as "over-the-counter drugs" (e.g., pain relief, cold & flu symptoms, allergy relief)

- Canadians use self-care products every day to maintain health, treat minor ailments and improve appearance.
- Self-care products are generally lower risk than other health products regulated by Health Canada, such as prescription drugs.
- However, they are not completely without risk as they can cause negative effects if combined with other medications or if not used as directed.

# How are self-care products regulated now?

- Canada has rules in place that govern the safety, efficacy and quality of self-care products.
- All self-care products fall under one law in Canada – the *Food and Drugs Act* – but they are regulated under three different sets of regulations:
  - the *Cosmetic Regulations*;
  - the *Natural Health Products Regulations*; and
  - the *Food and Drug Regulations*.
- This means:
  - different rules for how to bring products to market;
  - different levels of evidence required for health claims made by manufacturers; and
  - different levels of post-market monitoring and compliance enforcement.

# Current Regulatory Approach – Case Study: Toothpaste

Similar products...			
These three toothpastes are sold side by side on store shelves	<p>Cosmetic...</p>  <p>...does not have a therapeutic claim</p>	<p>Natural Health Product...</p>  <p>...has a therapeutic claim <u>and</u> natural ingredient</p>	<p>Non-prescription Drug...</p>  <p>...has a therapeutic claim <u>and</u> synthetic ingredients</p>
...different rules			
Different rules	<ul style="list-style-type: none"><li>- No product review</li><li>- No site licence</li><li>- No inspection</li><li>- No cost to industry</li><li>- No adverse reaction reporting</li></ul>	<ul style="list-style-type: none"><li>- Expedited product review based on claims</li><li>- Site licence</li><li>- No inspection</li><li>- No cost to industry</li><li>- Adverse reaction reporting</li></ul>	<ul style="list-style-type: none"><li>- In-depth product review based on scientific evidence</li><li>- Establishment licence</li><li>- Mandatory inspections</li><li>- Cost to industry (up to \$340,000)</li><li>- Adverse reaction reporting</li></ul>
Inconsistent powers	<ul style="list-style-type: none"><li>- No recall authorities</li><li>- Maximum fine is \$5,000</li></ul>	<ul style="list-style-type: none"><li>- No recall authorities</li><li>- Maximum fine is \$5,000</li></ul>	<ul style="list-style-type: none"><li>- Recall authorities exist</li><li>- Maximum fine is \$5,000,000</li></ul>

## Why do we need change?

- There are different evidence requirements for self-care products making similar claims
- There is different information provided to the consumer for similar products
- There is a proliferation of “too good to be true” advertising claims (e.g., weight loss)
- There is limited deterrence for non-compliance and no recall power for NHPs and cosmetics in Canada
- This all results in an uneven playing field for industry

# What are we working toward?



Self-care products would be **regulated according to risk to consumers.**



Self-care products making similar claims would **require similar evidence.**



Health Canada would have **appropriate powers** to address safety concerns and non-compliance.

## Benefits for Consumers

- ü **Continued access** to a wide range of safe and effective self-care products
- ü **Better information** to support informed decision-making

## Benefits for Industry

- ü More **predictable and consistent** rules for bringing products to market
- ü **Risk-based rules** that impose the appropriate level of regulatory oversight

# Policy Objectives and Approach

Oversight proportional to risk



Similar  
evidence for  
similar claims



Informed  
consumer choice



Risk-based post-  
market oversight

Cost recovery for all products  
Modern business systems

# Approach to Policy Consultation

September to October 2016

## Step 1 Online consultation

**Purpose:**  
Seek feedback on high level principles

**Stakeholders engaged:**

- General public
- Industry associations
- Health professionals
- Academics
- NGOs

**Output:**  
What we heard report

February to May 2017

## Step 2 Expert sessions

**Purpose:**  
Refine the policy proposal

**Stakeholders engaged:**

- Industry associations
- Health professionals
- NGOs

**Output:**  
Revised policy proposal

April to July 2017

## Step 3 Public consultations

**Purpose:**  
Seek broad views on the refined policy proposal

**Stakeholders engaged:**

- General public
- Industry associations
- Health professionals
- Academics
- NGOs

**Output:**  
Consultation Summary

May to October 2017

## Step 4 Who have we not heard from?

**Purpose:**  
Consult with stakeholders who have not had a voice so far during the consultation

**Stakeholders engaged:**

- General public
- Health professionals
- Academics

**Output:**  
Revisions to policy proposal

# MARKET ENTRY: What is Health Canada proposing?

- Classification would be based on risk, including product safety and harm or failed efficacy
- Lower-risk self-care products would be grouped into Category I and II, and would come to market through a registration process
- Higher-risk self-care products would be in Category III, and would come to market through an authorization process
- Given feedback during the first consultation, we are proposing a distinction between products making therapeutic claims and those that do not
- There would be similar levels of requirements for similar levels of claims
- Health Canada would have a more consistent application of user fees to recover costs of regulating self-care products
- There would be an appeals process (i.e., right to be heard) that is impartial and transparent



**Self-care products would be regulated according to risk to consumers.**

## Non-therapeutic claims

### No scientific evidence required

#### Types of claims:

- Cleans
- Protects
- Improves/alters appearance

*Topical products only*

## Minor therapeutic claims

### Established science

- § Peer-reviewed literature
- § Case studies from medical practice

#### Types of claims:

- General wellness
- Provides source of vitamin
- Relieves minor symptoms

### Other permissible information – Limited to claims for minor ailments

- § History of use within a paradigm (e.g., traditional Chinese medicine)
- § Homeopathic references

#### Types of claims:

- Homeopathic claim for minor ailment
- Herbal claim for minor ailment

*Cannot be contradictory to established science*

## Stronger therapeutic claims

### Clinical evidence required

- § Clinical trials
- § Observational studies
- § Foreign regulatory decisions

#### Types of claims:

- Treats
- Prevents
- Cures

**CLINICAL EVIDENCE BAR**

**Market entry via registration**

**Authorized via licensing**

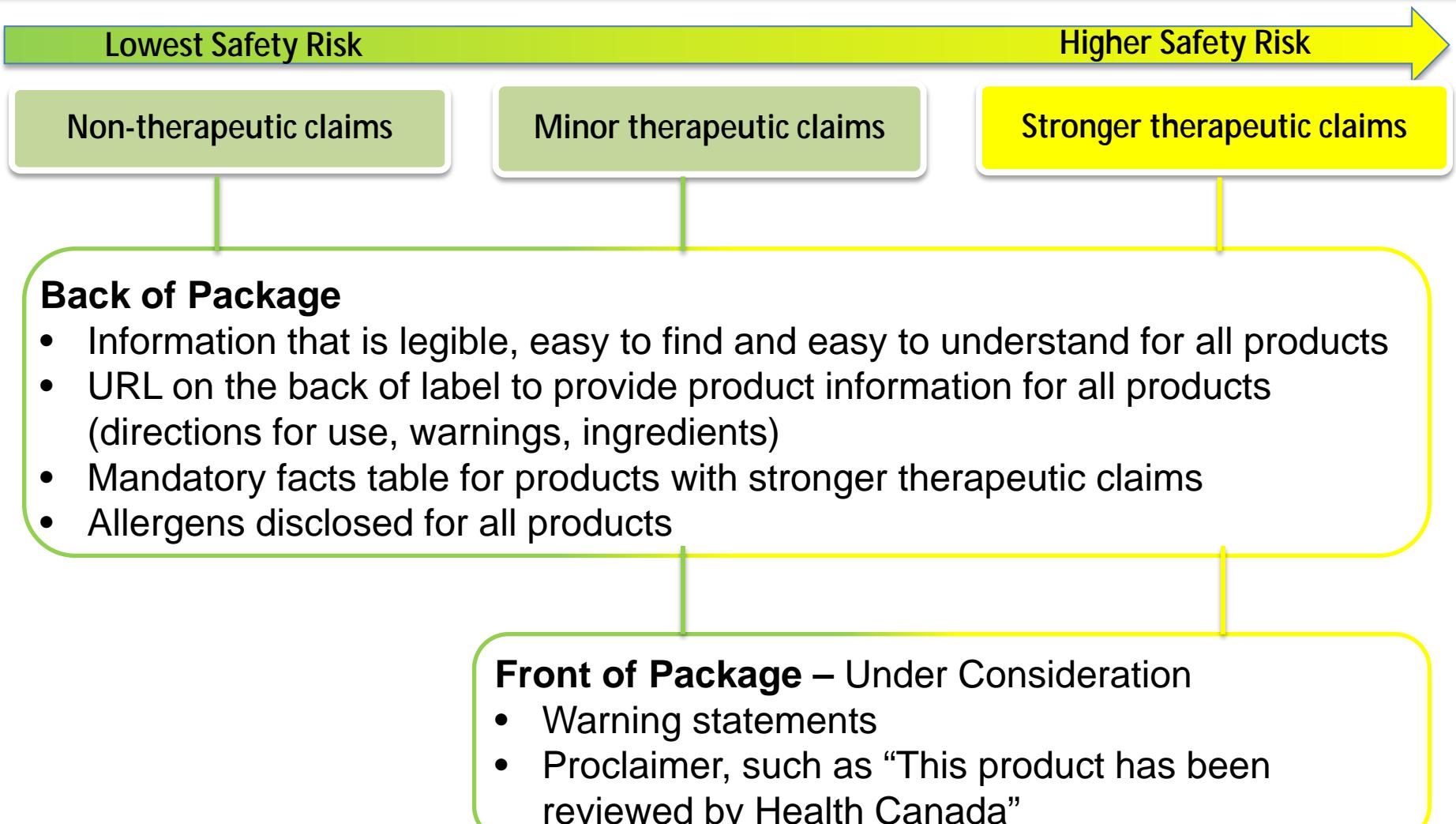
# INFORMATION FOR THE CONSUMER: What is Health Canada proposing?

- **Better labelling** to help consumers with product identification, selection and use, to support informed decision-making
- This would include **consistent content and format** that is easy to read and understand
- A **facts table** for self-care products making therapeutic claims
- Use of a **URL to provide additional information** for the consumer
- Stronger oversight and enforcement on **advertising**



**Self-care products making similar claims would require similar evidence.**

# Informed Consumer Choice – Essential Information at Point of Purchase



Market entry via registration

Authorized via licensing

# SITE LICENSING, COMPLIANCE & ENFORCEMENT, AND VIGILANCE: What is Health Canada proposing?

- Increase **proactive verification of compliance**, including inspections
- Require **site licences** for most categories of self-care products, including licensing for fabrication, packaging/labelling, importing, and testing
- Create a **baseline quality manufacturing standard** that is consistent across all product lines, with increased requirements as risk increases
- Continue to support the **issuance of trade certificates** for exportation purposes
- Establish a **risk-based approach to vigilance**
- Maintain a **risk-based response to health and safety issues**



Health Canada would have appropriate powers to address safety concerns and non-compliance.

## NEXT STEPS

- Work to date has been focused on developing the policy framework and consulting extensively with a broad range of stakeholders and consumers
- Our focus is now on finalizing the policy proposal and determining how a new framework would be implemented (e.g., instrument choice)
- Targeted consultations will continue to inform the approach, including consumer feedback on labelling changes
- We are very interested to continue international bilateral discussions to leverage best practices from other regulatory bodies and to mitigate any impact on trade or international collaboration.

# Where can you find more information?

**Health Canada self-care framework website:**

**[www.canada.ca/selfcare-products](http://www.canada.ca/selfcare-products)**

**Contact the Health Canada self-care framework team:**

**[selfcareproducts-produitsautosoins@hc-sc.gc.ca](mailto:selfcareproducts-produitsautosoins@hc-sc.gc.ca)**

