



**Australian Government**  
**Department of Health**  
Therapeutic Goods Administration

Our Reference: FOI 1985

Dear FOI Team

**Subject: FOI search and retrieval request**

The following information was retrieved for TGA Advertising cases involving complaints about medicinal cannabis received between 1/7/2018 and 21/9/2020.

**Results**

1. Number of complaints received: **445**
2. Number of cases open or under investigation: **243**
3. Number of cases resolved: **202** (116 (outcome not published) + 86 (outcome published)) , outcome and date of outcome: Refer to attached spreadsheet [D20-3537541](#) (Excluding cases that have an outcome but are not published)
4. Actions taken and dates of actions taken for all cases resolved or published: Refer to attached spreadsheet [D20-3537541](#) (Excluding cases that have an outcome but are not published)

Yours sincerely

[REDACTED]  
[REDACTED]  
Advertising Compliance and Investigations Section

13/12/20