



Australian Government
Department of Health
Therapeutic Goods Administration

Recall coordinators for therapeutic goods

Appendix IV: Recall co-ordinators

Version 3.0, October 2017

TGA Health Safety
Regulation

Historical document

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Historical document

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Introduction

Recall coordinators play an important part in the [uniform recall procedure for therapeutic goods](#).

It is the responsibility of the TGA to provide up-to-date contact details for the state and territory recall coordinators as well as the Australian recall coordinator.

Australian Government recall coordinators

Name	Contact details	
Mr Craig Davies	Business hours	02 6232 8641
	Mobile	0412 205 568
	Fax	02 6203 1451
	Email	recalls@health.gov.au
Mr Michael Wholley	Business hours	02 6232 8236
	Mobile	0412 205 568
	Fax	02 6203 1451
	Email	recalls@health.gov.au

Medicine state & territory recall coordinators

Australian Capital Territory – medicine recalls

Name	Contact details
Ms Renae Beardmore	Business hours 02 6205 0961
	Fax 02 6205 0997
	Email pharmaceuticalservices@act.gov.au
	Email renae.beardmore@act.gov.au

New South Wales – medicine recalls

Name	Contact details
Mr Bruce Battye	Business hours 02 9391 9944
	Mobile 0401 712 050
	Fax 02 9424 5860
	Email bbatt@doh.health.nsw.gov.au
Ms Judith Mackson	Business hours 02 9391 9944
	Mobile 0411 145 562
	Fax 02 9424 5860
	Email jmac@doh.health.nsw.gov.au

Northern Territory – medicine recalls

Name	Contact details
Ms Helgi Stone	Business hours 08 8922 7035
	Mobile 0429 091 636
	Fax 08 8922 7200
	Email Helgi.stone@nt.gov.au
	Email poisonscontrol@nt.gov.au
Mr Peter Kern alternative contact	Business hours 08 8922 7340
	Mobile 0414 327 884
	Fax 08 8922 7200
	Email peter.kern@nt.gov.au
	Email poisonscontrol@nt.gov.au

Queensland – medicine recalls

Name	Contact details
Mr Justin Lee	Business hours 07 3708 5288 Mobile 0438 334 678 Fax 07 3708 5431 Email InfoMSQ@health.qld.gov.au

South Australia – medicine recalls

Name	Contact details
Ms Elizabeth Hender	Business hours 08 8204 1942 Mobile 0418 747 833 Fax 08 8463 5540 Email elizabeth.hender@health.sa.gov.au
Ms Naomi Burgess	Business hours 08 8226 7080 Mobile 0417 216 424 Fax 08 8463 5540 Email naomi.burgess@health.sa.gov.au

Tasmania – medicine recalls

Name	Contact details
Ms Danica Ivkovic	Business hours 03 6166 0400 Mobile 0419 384 380 Fax 03 6233 3904 Email danica.ivkovic@dhhs.tas.gov.au
Mr Peter Boyles	Business hours 03 6166 0400 Mobile 0403 498 435 Email peter.boyles@dhhs.tas.gov.au

Victoria – medicine recalls

Name	Contact details	
Mr Graeme Gillespie	Business hours	03 9096 0422
	Business hours	1300 364 545
	Mobile	0429 775 427
	Fax	1300 360 830
	Email	graeme.gillespie@dhhs.vic.gov.au
Ms Megan L Smith	Business hours	03 9096 5355
	Business hours	1300 364 545
	Mobile	0408 598 663
	Fax	1300 360 830
	Email	megan.l.smith@dhhs.vic.gov.au

Western Australia – medicine recalls

Name	Contact details	
Mr Neil Keen	Business hours	08 9222 6883
	Mobile	0419 944 801
	Fax	08 9222 2463
	Email	neil.keen@health.wa.gov.au
	Email	poisons@health.wa.gov.au

Medical device state & territory recall coordinators

Australian Capital Territory – medical device recalls

Name	Contact details
TBC	Email pharmaceuticalservices@act.gov.au
Vivien Bevan	Business hours 02 6205 0961
	Fax 02 6205 0997
	Email pharmaceuticalservices@act.gov.au
	Email Vivien.bevan@act.gov.au

New South Wales – medical device recalls

Name	Contact details
Mr Bruce Battye	Business hours 02 9391 9944
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Northern Territory – medical device recalls

Name	Contact details
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	Mobile 0429 091 636
	Fax 08 8922 7200
	Email Helgi.stone@nt.gov.au
	Email poisonscontrol@nt.gov.au
Mr Peter Kern alternative contact	Business hours 08 8922 7340
	Mobile 0414 327 884
	Fax 08 8922 7200
	Email peter.kern@nt.gov.au
	Email poisonscontrol@nt.gov.au

Queensland – medical device recalls

Name	Contact details
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	Mobile 0409 896 344
	Fax 07 3406 8035
	Email BTS_recalls@health.qld.gov.au

South Australia – medical device recalls

Name	Contact details
Ms Anita Chambers	Business hours 08 8226 6035
	Fax 08 8226 0725
	Email anita.chambers@sa.gov.au
Ms Michele McKinnon	Business hours 08 8226 6971
	Mobile 0401 123 850
	Fax 08 8226 0725
	Email michele.mckinnon@sa.gov.au

Tasmania – medical device recalls

Name	Contact details
Dr Jodi Glading	Business hours 03 6166 0413
	Mobile 0437 008 611
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	Email apseso@dhhs.tas.gov.au
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Victoria – medical device recalls

Name	Contact details	
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	Business hours	1300 364 545
	Mobile	0408 598 663
	Fax	1300 360 830
	Email	megan.l.smith@dhhs.vic.gov.au

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Name	Contact details	
Mr Neil Keen	Business hours	08 9222 6883
	Mobile	0419 944 801
	Fax	08 9222 2463
	Email	neil.keen@health.wa.gov.au
	Email	poisons@health.wa.gov.au

Version history

Version	Description of change	Author	Effective date
V2.0	Contact details updated	Recalls Unit, Manufacturing Quality Branch	March 2017
V3.0	Contact details updated	Recalls and Case Management Section	5 October 2017

Historical document

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Reference/Publication #