



Australian Government

Department of Health, Disability and Ageing  
Therapeutic Goods Administration

## Have you experienced an issue with a medicine or medical device?



Adverse events are side effects or problems associated with the use of medicines, vaccines or medical devices.

You can report adverse events for products you buy from Australian pharmacies or retail stores, as well for products bought from overseas or online. This can include prescription medicines, complementary medicines, supplements, vitamins or medical devices.

## Why make a report?

Every report is important to us. They help us monitor the safety of medicines, vaccines and medical devices.

Reporting helps keep others safe by uncovering potential problems sooner, so we can take action faster. This can include issues that are rare, develop slowly or only affect a certain group of people such as those with an underlying health condition.

## Report a medicine or vaccine adverse event

You can report a medicine or vaccine adverse event in a number of ways:

- Online through the [Adverse Event Management System](#)
- Call 1300 633 424 Monday to Friday, 9am to 5pm AEST
- Ask your doctor or pharmacist to report it to us

## Report a medical device adverse event

You can report a medical device adverse event in a number of ways:

- Online through the [Medical Device Incident Report System](#)
- Call 1800 809 361 Monday to Friday, 8:30am to 5:30pm AEST
- Email [iris@health.gov.au](mailto:iris@health.gov.au)
- Ask your doctor or pharmacist to report it to us

Remember – seek immediate medical attention if you're unwell or worried about an adverse event.

Visit our [Reporting adverse events for consumers page](#) for more information.