

s22

From: TGA Info
Sent: Tuesday, 26 October 2021 10:27 AM
To: TGA Advertising
Subject: FW: Report of breach of Act or questionable practices [SEC=OFFICIAL]
CCEMS:00040000378

Categories:

s22

Dear Team

Please find the below email correspondence your action. If your area has received this incorrectly, please let us know.

Kindly ensure that any internal correspondence, including this forwarding email, is deleted prior to sending the response.

We are aware that the TGA does not necessarily regulate the vaping devices themselves, however as they could still be supplied unlawfully if they are making claims on their website, we thought advertising may be the most appropriate area to review.

If you are responding directly to an external enquiry, you are responsible for ensuring that the [TGA customer service standards](#) are met.

If your area does not have access to a generic email address, the RAS can send approved responses on your behalf from info@tga.gov.au, provided there is sufficient time for the service standards to be met.

If you have any questions about this email please contact us.

Kind regards

s22

Regulatory Assistance Section
Regulatory Engagement Branch

Phone: 1800 020 653 Fax: 02 6203 1605

Email: info@tga.gov.au

Therapeutic Goods Administration
Department of Health
PO Box 100
Woden ACT 2606

www.tga.gov.au



This response is general information given to you without prejudice; it is not binding on the TGA and you should get your own independent legal advice to ensure that all of the legislative requirements are met.

Important: This transmission is intended only for the use of the addressee and may contain confidential or legally privileged information. If you are not the intended recipient, you are notified that any use or dissemination of this communication is strictly prohibited. If you receive this transmission in error please notify the author immediately and delete all copies of this transmission.

----- Original Message -----

From: smb_gw_TGA.Website ;

Received: Sat Oct 02 2021 15:20:36 GMT+1000 (Australian Eastern Standard Time)

To: info@tga.gov.au ; info-Queue ;

Subject: Report of breach of Act or questionable practices

Report of a perceived breach of the Therapeutic Goods Act or questionable practices relating to therapeutic products

Submitted on Saturday, October 2, 2021 - 3:20pm

Contact details

Reporter's name: §22

Reporter's email: §22

Reporter's telephone number:

Reporter's mobile phone number:

Reporter's fax number:

Details of problem

Date problem was encountered: Sat, 02/10/2021

Name of product of concern: HQD Cuvie plus disposable vape

AUST R or AUST L number on product label, if known:

Name of company/person supplying the product: HQDtechaus.com

Address of company/person, if known:

Contact details of company/person, if known (telephone, fax website, etc.):

Details of problem - please be as specific as possible:

This company is knowingly shipping and supplying illegal nicotine vape devices from Australian warehouse until that facility runs out and will then do the same from New Zealand. No prescription required & basically anyone can order them.

Do you have a sample of the product or any other supporting material? No