



Australian Government

Department of Health

Therapeutic Goods Administration

# Performance Statistics Report

## July 2015 to June 2016

**TGA** Health Safety  
Regulation



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# Executive summary

The TGA provides information on our regulatory performance to our stakeholders through detailed statistical information. The following statistics cover the period 1 July 2015 to 30 June 2016. This is the first report following a review of our reporting framework and the development of the [TGA key performance indicators under the Regulator Performance Framework](#).

The performance statistics provided in this report should be read in conjunction with the Key Performance Indicator Report which outlines performance against our broad strategic intent, as required under the Government's Regulator Performance Framework.

## Key observations: July 2015 to June 2016

Key observations for 2015-16 are summarised below, including trends and notable changes from previous reporting periods.

### Prescription medicines

Over the past three years, the number of submissions received across some Category 1 application types has been relatively stable. Applications for new generic medicines and Extension of Indications (EOI) in 2015-16 were comparable to those received in 2013-14, following a slight drop in 2014-15. While New Chemical Entity (NCE) submissions were higher in 2015-16 than in 2014-15, they remained down on the high number received in 2013-14.

All Category 1 submissions processed in 2015-16 were within the legislated 255 working day timeframe with a modest decrease in average approval times for NCE, EOI and generic medicine applications. Median approval times for all application types were lower than previous years, including Additional Trade Name applications which reduced to 35 TGA working days following the introduction of a 45 day legislated timeframe from 1 July 2015.

### Over-the-counter medicines

The total number of new medicine applications received in 2015-16 was lower than in 2014-15, primarily due to a drop in the number of low risk (N1) applications.

The number of applications received to vary existing medicines and median approval times for the majority of application types remained largely consistent with previous periods. There was, however, a significant increase in approval times for N3 (new 'generic' medicine) and C4 (non-quality change) applications, likely influenced by varying application complexity.

### Complementary medicines

The number of new ingredients permitted for use in listed medicines increased, primarily due to finalisation of the Permitted Ingredients List project which resulted in the approval of 10 new ingredients.

Compliance activity for complementary medicines increased during 2015-16. The number of compliance reviews more than doubled, largely the result of business process improvements to streamline the overall review process and improve review timelines. The number of investigations initiated also increased, driven by external factors including complaints and referrals.

Medicines with verified compliance breaches were 80% for 2015-16 compared to 73% for 2014-15, suggesting that the overall rate of non-compliance has remained high despite the significant increase in compliance reviews.

Labelling, advertising and evidence continued to be the major compliance breaches for listed medicines. In 2015-16, 13 products were found to have safety related issues, compared to no products in 2014-15. This increase in 2015-16 was largely a result of targeted work undertaken on safety of ingredients.

## Biologicals

During 2015-16 there was a significant increase in applications received for variations to approved biologicals (Class 2). This was the result of transitional arrangements during 2014-15 to reflect new requirements under the regulatory framework for biologicals that commenced in May 2011.

### Medicine and vaccine adverse event reports

Overall, adverse events reports in 2015-16 were similar to those in 2014-15. While the number of adverse event reports from pharmacists fell, reflecting a change to pharmacist reporting classifications during reporting periods, adverse event reporting from members of the public increased. This was likely the result of activity to promote adverse event reporting from consumers.

## Medical devices

During 2015-16 we received 2,816 medical device applications for inclusion on the Australian Register of Therapeutic Goods (ARTG) (excluding the 2,685 Class I medical devices automatically included). A total of 3,266 applications were completed (including a number on hand at the commencement of the reporting period), with 92% of these approved. Two transition periods – for joint reclassification and commercial In-Vitro Diagnostics (IVDs) – ended on 30 June 2015. While high numbers of applications for these medical devices were received in 2014-15, the end of the transition period has seen an end to these applications.

Processing times for conformity assessment applications for new devices were well within the 200 TGA target days. However, processing times for Level 2 compulsory audits of applications were well above the target 60 TGA working days. Delays were due to a significant wait time for commencement of the clinical assessment component.

Post-market reviews for 83 devices were completed. The drop in activity was largely due to a number of device reviews that required a detailed clinical review.

An increase in the number of device incident reports may have been due to the inSite program (to improve awareness about medical device adverse event reporting) and increased vigilance within the medical community. As figures were collected at a point in time, the apparent disconnect between received and completed reports was likely the result of data crossing annual boundaries.

The IVD regulatory framework transition period for commercial IVDs ended on 30 June 2015. Application numbers for 2014-15 were higher due to extra applications associated with the transition. In 2015-16 application numbers fell, and were more representative of expected ongoing numbers.

## Access to unapproved therapeutic goods

There was an increase in the number of Special Access Scheme Category B applications for biologicals in 2015-16, due to an increase in applications by dental practitioners for access to a dental product for bone grafts.

In relation to clinical trials, data for 2015-16 reflects the transition of the Clinical Trials Notification to an online system on 1 July 2015. During the transition process there was a parallel paper-based notification system. In addition, there were some differences between the

previous paper-based system and the online form in the capturing and reporting of clinical trial information.

### Medicines and biologicals manufacturing

Demand for Good Manufacturing Practice (GMP) clearance increased with 5,657 applications received in 2015-16. Major contributing factors included sponsors sourcing more products from new and multiple manufacturers, globalisation and company mergers, and overseas regulatory agencies undertaking more inspections in other countries, creating opportunities for evidence to be used in support of Australian GMP clearance applications. The increase in applications reduced the number of on-site inspections as evidence could be relied upon in lieu of an inspection.

There was an increase in the number of licences revoked at the request of manufacturers. The majority of these were the result of the relocation of services by The Australian Red Cross Blood Service.

### Recalls

There was an increase in the number of recalls for medicines and medical devices that corresponded with an increase in the number of ARTG entries.

### Laboratory testing

There was a significant increase in the number of unregistered products tested. This category of products traditionally has a high rate of failure due to counterfeiting and adulteration. The increase in testing of unregistered products also increased the overall percentage fail rate for all products tested in 2015-16.

### Regulatory compliance

Regulatory compliance actions almost doubled in 2015-16 due to an increased number of referrals by the Australian Border Force, increased awareness through publication of safety alerts relating to specific unapproved products, and educational materials including videos about the risk of buying unapproved products online.

# 1. Prescription medicines

Applications to register new or vary existing prescription medicines are accompanied by supportive scientific data and evaluated, with timeframes underpinned by legislation and/or associated business rules.

The framework for prescription medicines includes the following categories which are subject to legislated timeframes:

- **Category 1 application:** An application to register a new prescription medicine (other than an additional trade name) or to make a variation to an existing medicine that involves the evaluation of clinical, pre-clinical or bio-equivalence data. For example, new chemical entities, extensions of indication and new routes of administration.

The legislated timeframes for the two stages of a Category 1 application are: 40 working days for notification of acceptance or rejection of the application and 255 working days for the completion of the evaluation and notification of the decision.

- **Category 2 application:** An application accompanied by two independent evaluation reports from comparable overseas regulators in whose jurisdiction the product is approved for the same indication.

The legislated timeframes for the two stages of a Category 2 application are: 20 working days for notification of acceptance or rejection of an application and 175 working days to notify the applicant of the decision.

- **Category 3 application:** An application to register or to vary the registration of a prescription medicine where the application does not require the support of clinical, pre-clinical or bio-equivalence data. For example, a change in the site of manufacture, a change to the synthetic route, a change in the product specifications, a change in the steps of manufacture or a change in trade name.

The legislated timeframe for a Category 3 application is 45 working days for notification of acceptance or rejection of an application, completion of evaluation and notification of the decision.

## 1.1. Approval times

Once an application has been accepted by the TGA, the approval time is defined as the number of TGA working days until a decision is made. As detailed above, this timeframe is underpinned by legislation and excludes public holidays, weekends, the time allocated to the applicant to provide responses to requests for information and 'mutual clock stop' periods agreed with the applicant.

In accordance with the *Therapeutic Goods Regulations 1990*, a 'submission' may include a number of applications submitted at the one time. The data presented below relates to submissions as this best reflects the evaluation and decision-making processes.

**Table 1 Prescription medicine approval times for July 2015 to June 2016**

Application type	Legislated timeframe	Approval time (days)			
		Mean	Median	Minimum	Maximum
A: New chemical entity					
Category 1		255	193	199	94 253
B: New fixed-dose combination					
Category 1		255	169	167	138 220
C: Extension of indication					
Category 1		255	186	195	86 230
D: New generic medicine					
Category 1		255	170	158	108 255
E: Additional trade name (ATN)					
Category 1		255	212	219	129 254
ATN		45	33	35	19 54
F: Major variation					
Category 1		255	181	183	42 255
G: Minor variation					
Category 1		255	163	163	147 179
Category 3		45	20	19	6 40
H: Minor variation					
Category 1		255	156	146	110 212
Category 3		45	22	20	2 84
J: Changes to Product Information requiring the evaluation of data					
Category 1		255	133	134	14 211

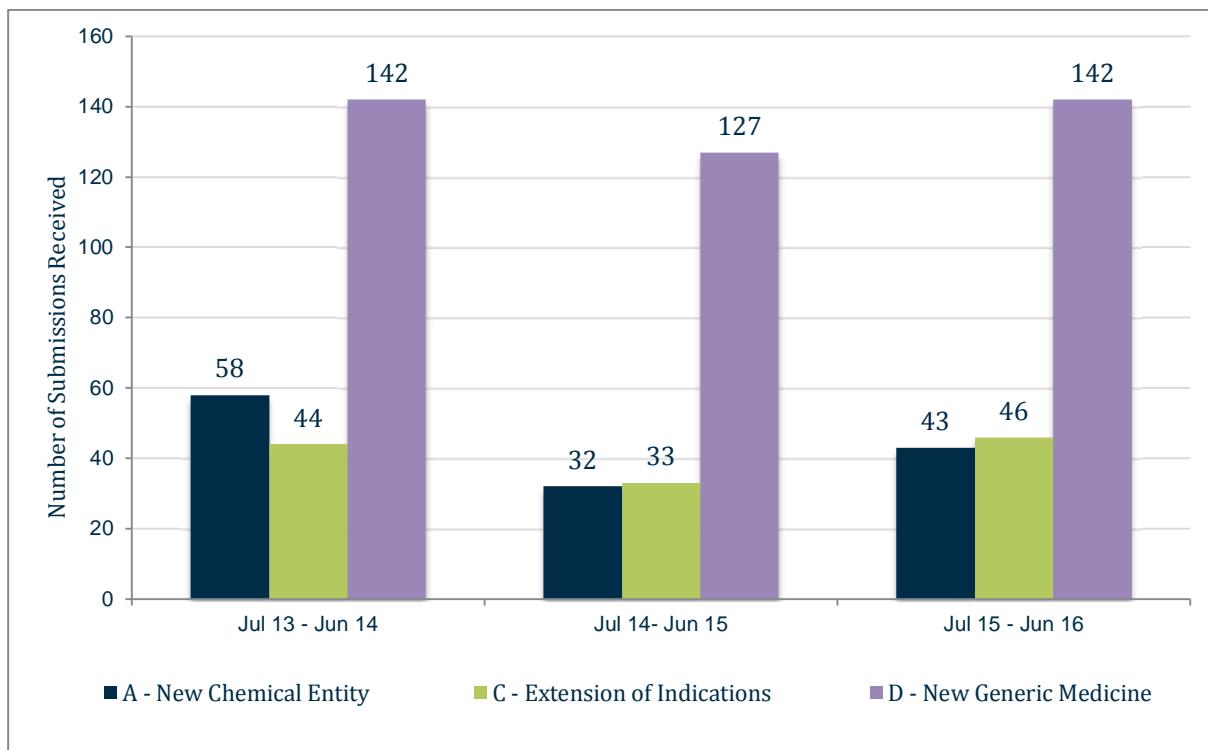
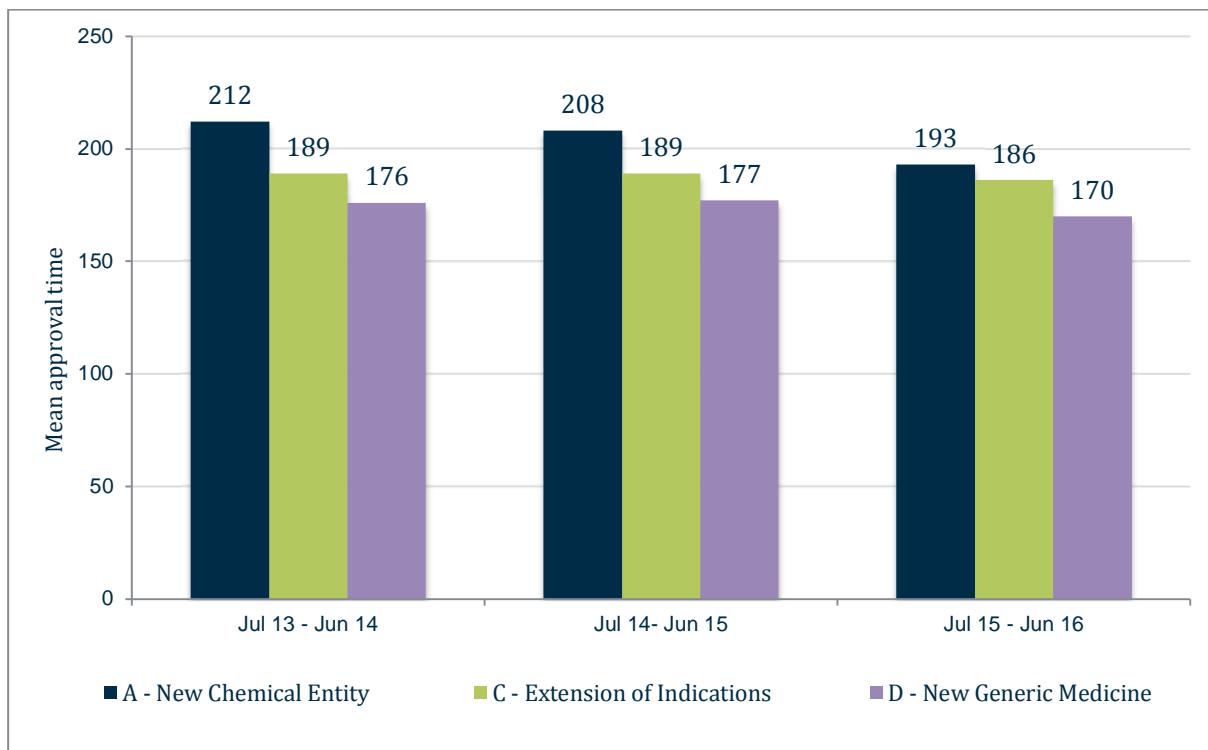
**Table 2 Prescription medicine median approval time comparisons**

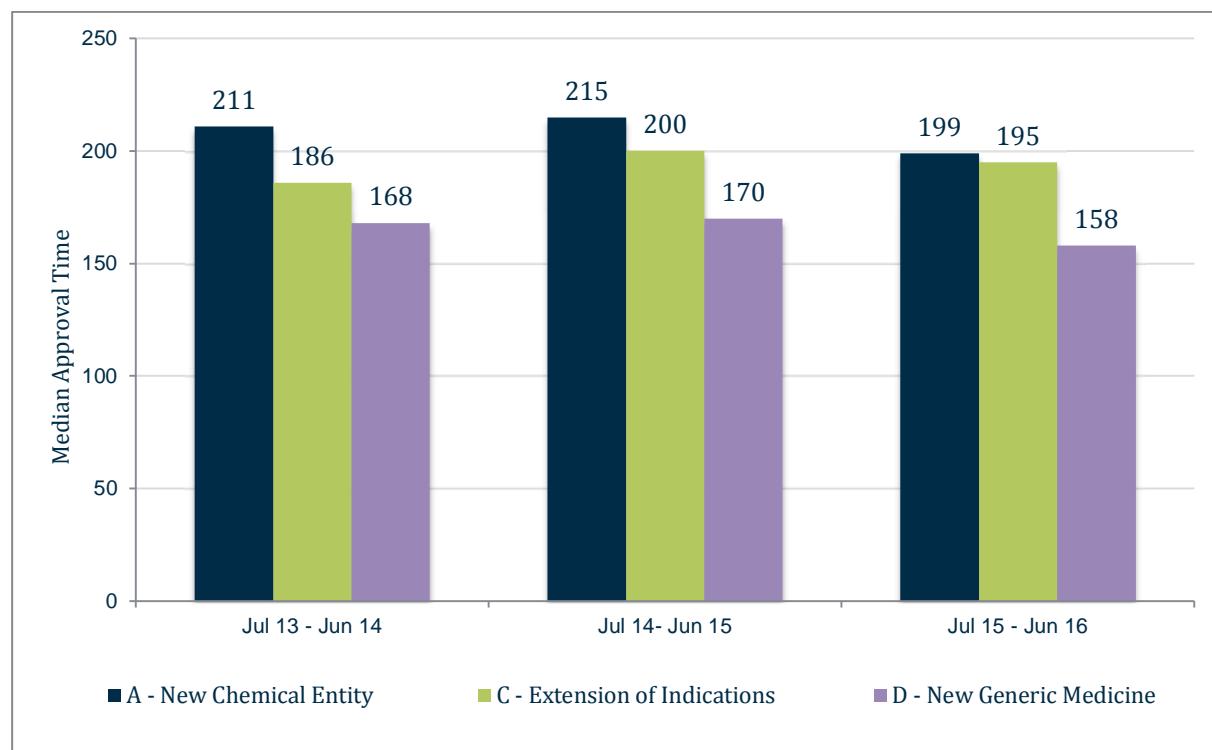
		Median approval time (days)		
Application type	Legislated timeframe	2013-14	2014-15	2015-16
<b>A: New chemical entity</b>				
Category 1	255	211	215	199
<b>B: New fixed-dose combination</b>				
Category 1	255	190	188	167
<b>C: Extension of indication</b>				
Category 1	255	186	200	195
<b>D: New generic medicine</b>				
Category 1	255	170	170	158
<b>E: Additional trade name (ATN)</b>				
Category 1	255	186	194	219
ATN	45	N/A <sup>a</sup>	N/A <sup>a</sup>	35
<b>F: Major variation</b>				
Category 1	255	176	189	183
<b>G: Minor variation<sup>b</sup></b>				
Category 1	255	184	0 <sup>b</sup>	163
Category 3	45	24	18	19
<b>H: Minor variation<sup>c</sup></b>				
Category 1	255	137	143	146
Category 3	45	22	19	20
<b>J: Changes to Product Information requiring the evaluation of data</b>				
Category 1	255	134	143	134

<sup>a</sup> In July 2015, a new process was introduced for ATN submissions to which a 45 working day legislated timeframe was introduced. During the reporting period relevant to this report, these applications were under both the Category 1 framework with a legislated timeframe of 255 working days and the new ATN submission framework with a legislated timeframe of 45 working days.

<sup>b</sup> The type G minor variations differ from type H minor variations in that they result in a new Australian Register of Therapeutic Goods entry. No type G Category 1 applications were approved in 2014-15.

<sup>c</sup> The minor variations (type H) included in the table above refer to applications to change the formulation, composition or design specification or the container for the goods or any other attribute that results in the goods being separate and distinct. These applications are typically 'Category 3' changes, unless the supporting scientific package contains non-clinical or clinical data in which case the application is a 'Category 1' application.

**Figure 1 Submissions Received 2013-14 to 2015-16****Figure 2 Mean approval times 2013-14 to 2015-16**

**Figure 3 Median approval times 2013-14 to 2015-16**

## 1.2. Submission outcomes

**Table 3 Number of completed prescription medicine submissions by type and outcome for July 2015 to June 2016**

Submission Type	Approved	Withdrawn	Rejected	Total
A: New chemical entity	38	4	1	43
B: New fixed-dose combination	7	0	0	7
C: Extension of indication	44	2	0	46
D: New generic medicine	123	16	3	142
E: Additional trade name (ATN) (Category 1)	38	2	0	40
E: ATN	32	0	0	32
F: Major variation	40	5	1	46
G: Minor variation	2	1	0	3
H: Minor variation (Category 1)	3	0	0	3
H: Minor variation (Category 3)	1,276	9	0	1,285
J: Changes to Product Information	81	4	0	85
Total	1,684	43	5	1,732

### 1.3. Other applications

In addition to the application types discussed above, we also process numerous other application types. These applications are assessed in accordance with a risk-based approach, for example, some requests are categorised as 'self-assessable' and do not usually involve the evaluation of scientific data. Some applications are received because the sponsors are obliged to inform the TGA of new information related to the safety of their products. Other applications involve editorial corrections to the register entry or the associated product information document. The number of such applications is presented below.

In accordance with the legislation, registered goods must comply with numerous standards at the time they are registered and throughout their lifecycle. Following an appropriate application and review of the scientific data and safety considerations, the TGA may grant an 'exemption' from a particular standard for a product. The number of such applications approved and rejected is also included in the following table.

**Table 4 Number of other prescription medicine applications**

	2013-14	2014-15	2015-16
	Jul-Jun	Jul-Jun	Jul-Jun
Safety related request	734	750	781
Self-assessable request	1,274	1,229	1,404
Minor editorial change to product information	530	553	481
Correction of error	219	163	123
Total	2,757	2,695	2,789
Exemptions to comply with a standard			
Approved		80 <sup>a</sup>	88
Rejected		0 <sup>a</sup>	0
Total		80 <sup>a</sup>	88

<sup>a</sup> Data collection commenced January 2015.

### 1.4. Orphan drug designations

'[Orphan drugs](#)' are often developed to treat small and very specific patient populations who suffer from rare diseases and conditions. The application and evaluation fees for orphan drugs can be waived to help reduce their development costs and facilitate their access to the Australian marketplace. A medicine needs to be designated by the TGA as an orphan drug before an application can be accepted to register it on the Australian Register of Therapeutic Goods (ARTG). The designation process involves a review of whether the drug meets the established criteria which are underpinned by legislation.

The quality, efficacy and safety of orphan drugs are assessed at the same standard as for other registered prescription medicines.

**Table 5 Number of orphan drug designations**

	2013-14	2014-15	2015-16
	Jul-Jun	Jul-Jun	Jul-Jun
Number of designations	21	20	22

## 2. Over-the-Counter medicines

Over-the-Counter (OTC) medicine applications are categorised as new medicine (N) or change (C) applications and are further categorised by risk (N1 and C1 are low risk, N5 and C4 are highest risk). The OTC application categorisation framework outlined below defines the different OTC medicine application levels and the key application criteria.

**Table 6 Categorisation of OTC medicine applications**

Application category	Definition
N1	An application submitted as a 'Clone'.
N2	An application which complies with an OTC medicine monograph.
N3	New application for a 'generic' medicine other than those 'generic' applications in levels N1, N2 or N4.
N4	An application for a 'generic' medicine where the medicine: <ul style="list-style-type: none"> <li>· requires supporting safety and/or efficacy (clinical/toxicological) data or a justification for not providing such data; and/or</li> <li>· requires a higher level of assessment due to the umbrella branding segment of the product name; and/or</li> <li>· has not been previously registered as an OTC medicine following down-scheduling.</li> </ul>
N5	An application for a new product that is an extension to a 'generic category' product or an application for a product containing a new chemical entity as an active ingredient.
C1	Quality and non-quality changes classified as 'negligible risk'.
C2	Quality and non-quality changes classified as 'low risk' – no safety and/or efficacy data required; quality data may be required.
C3	Quality and non-quality changes classified as 'low risk' – safety and/or efficacy data required unless justified; quality data may be required. Umbrella branding segment of new name requires a higher level of assessment.
C4	Non-quality changes classified as 'moderate risk' – safety and/or efficacy data required unless justified.

## 2.1. Approval times

Approval time is defined as the number of working days from the acceptance of the application until formal notification of decision. Approval time excludes time where we were unable to progress the application until the sponsor provided additional information unless otherwise specified.

We aim to have 80% of applications completed within target timeframes. Target timeframes for processing of applications are a result of new OTC pre-market business processes and are subject to ongoing review.

**Table 7 Median approval time for OTC medicine applications**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
New medicine applications (days)		
N1	29	14
N2	26	26
N3	43	90
N4	119	89
N5	137	151
Change applications (days)		
C1	7	5
C2	11	8
C3	51	31
C4	44	110

**Table 8 OTC medicine approval time against target time by application category for July 2015 to June 2016**

Application type	Number completed	Range	Mean	Median	Target time (days)	% within target
New medicines						
N1	79	1-37	14	14	45	100
N2	3	25-41	31	26	55 <sup>a</sup>	100
N3	25	30-145	76	90	150	100
N4	50	10-158	88	89	170	100
N5	6	40-278	143	151	210	83
Change applications						
C1	618	0-53	6	5	20	97
C2	309	0-74	18	8	64	99
C3	4	19-69	37	31	120	100
C4	12	60-122	100	110	170	100

<sup>a</sup> Target time for N2 applications was reduced from 75 to 55 days commencing 1 November 2015.

**Table 9 Percentage of OTC medicine applications processed within target time**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
New medicine applications (%)		
N1	96	100
N2	100	100
N3	100	100
N4	100	100
N5	100	83 <sup>a</sup>
Change applications (%)		
C1	93	97
C2	99	99
C3	80	100
C4	100	100

<sup>a</sup> Of the six N5 applications completed in the 2015-16 period, one was not completed within the target timeframe. This application required referral to the Advisory Committee on Non-prescription Medicines (ACNM), which typically extends the evaluation process by 3-6 months.

## 2.2. Applications

### 2.1.1. New OTC medicine applications

**Table 10 Applications received for new OTC medicines and changes to existing medicines**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
New medicine applications		
N1	144	75
N2	9	13
N3	49	30
N4	58	45
N5	14	14
Total	274	177
Change applications		
C1	545	632
C2	261	312
C3	4	8
C4	17	1
Total	827	953

## 2.1.2. Completed applications

**Table 11** New OTC medicine applications completed and outcomes

	2014-15	2015-16
	Jul-Jun	Jul-Jun
<b>N1</b>		
Approved	162	79
Rejected	0	0
Withdrawn by sponsor	9	0
Returned/failed screening	1	1
<b>Total</b>	<b>172</b>	<b>80</b>
<b>N2</b>		
Approved	9	3
Rejected	0	0
Withdrawn by sponsor	0	0
Returned/failed screening	0	5
<b>Total</b>	<b>9</b>	<b>8</b>
<b>N3</b>		
Approved	27	25
Rejected	0	0
Withdrawn by sponsor	1	7
Returned/failed screening	9	7
<b>Total</b>	<b>37</b>	<b>39</b>
<b>N4</b>		
Approved	56	50
Rejected	0	0
Withdrawn by sponsor	6	0
Returned/failed screening	11	5
<b>Total</b>	<b>73</b>	<b>55</b>
<b>N5</b>		
Approved	15	6
Rejected	0	0
Withdrawn by sponsor	0	1
Returned/failed screening	9	5
<b>Total</b>	<b>24</b>	<b>12</b>

**Table 12 OTC change applications completed and outcomes**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
<b>C1</b>		
Approved	522	618
Rejected	0	0
Withdrawn by sponsor	7	15
Returned/failed screening	0	0
Total	529	633
<b>C2</b>		
Approved	255	309
Rejected	0	0
Withdrawn by sponsor	10	3
Returned/failed screening	5	0
Total	270	312
<b>C3</b>		
Approved	5	4
Rejected	0	0
Withdrawn by sponsor	0	0
Returned/failed screening	0	0
Total	5	4
<b>C4</b>		
Approved	5	12
Rejected	0	0
Withdrawn by sponsor	0	0
Returned/failed screening	0	0
Total	5	12

### 3. Complementary medicines

#### 3.1. Registered complementary medicines

Registered complementary medicines are considered to be of relatively higher risk than listed medicines based on their ingredients or the indications for the medicine. These medicines are fully evaluated by the TGA for quality, safety and efficacy prior to being accepted on the ARTG.

**Table 13      Registered complementary medicine applications by outcome**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
<b>New medicines</b>		
Approved	4	2
Rejected	1	0
Withdrawn	0	1
Returned/failed screening	0	0
Total new applications completed	5	3
<b>Variations</b>		
Approved	28	27
Rejected	1	0
Withdrawn	1	3
Returned/failed screening	0	0
Total variations completed	30	30
<b>Application for consent to import, supply or export goods under section 14/14A of the Act<sup>a</sup></b>		
Approved	0 <sup>b</sup>	1
Rejected	0 <sup>b</sup>	0
Total applications completed	0 <sup>b</sup>	1

<sup>a</sup> Applications can be made for consent to import, supply or export goods under section 14/14A of the *Therapeutic Goods Act 1989*.

<sup>b</sup> Data collection commenced January 2015.

### 3.2. New ingredients permitted for use in listed medicines

**Table 14** New listed medicine ingredient applications by outcome

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Approved	5	18 <sup>a</sup>
Rejected	1	0
Withdrawn	0	0
Returned/failed screening	0	2
Total completed	6	20

<sup>a</sup> This includes 10 ingredients that were permitted as per the [Therapeutic Goods \(Listing\) Notice 2015 \(No. 4\)](#) following TGA initiated assessments.

### 3.3. Listed medicines

**Table 15** New listed medicines

	2014-15	2015-16
	Jul-Jun	Jul-Jun
New listed medicines	1,879	1,644

**Table 16** Listed medicine variations under section 9D of the *Therapeutic Goods Act 1989*

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Approved	56 <sup>a</sup>	102
Rejected	3 <sup>a</sup>	16
Total	59 <sup>a</sup>	118

<sup>a</sup> Data collection commenced January 2015.

Section 9D of the *Therapeutic Goods Act 1989* provides for variations to be made to an entry on the ARTG in a set of limited and prescribed circumstances. These circumstances include where information included on the ARTG is incomplete or incorrect.

**Table 17** Listed medicine applications under section 14/14A of the *Therapeutic Goods Act 1989*

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Exemption granted	2 <sup>a</sup>	7
Rejected	1 <sup>a</sup>	4
Total	3 <sup>a</sup>	11

<sup>a</sup> Data collection commenced January 2015.

Sponsors can apply for certain exemptions under Section 14 of the *Therapeutic Goods Act 1989*. Applications seek consent to import, export or supply a complementary medicine that does not comply with the applicable standards.

### 3.4. Listed medicine reviews

#### 3.4.1. Investigations

Investigations include complaints and referrals from internal and external stakeholders and screening of recently listed medicines on the ARTG, but can also include products not listed on the ARTG. All investigations are assessed and triaged based on a risk management approach to provide the greatest overall benefit for the Australian public. Investigations may be completed through a number of mechanisms, such as initiating a targeted review or referral to another area of the TGA.

**Table 18 Listed medicine investigations undertaken and outcomes**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Initiated investigations	86	114
Completed investigations		
Medicines prioritised for targeted review	24 <sup>a</sup>	69
Referred to another TGA area or government organisation	5 <sup>a</sup>	14
No further action taken	24 <sup>a</sup>	32
Total completed investigations	99 <sup>a</sup>	115

<sup>a</sup> Data collection against categories commenced January 2015. There were a total of 46 completed investigations for the period Jul-Dec 2014.

The outcome 'no further action taken' includes examples where the investigation was resolved by other means such as the product has been or is currently under review; the complaint was not justified and did not warrant further action; or advice was provided to the complainant.

#### 3.4.2. Compliance reviews

Listed medicines are not evaluated by the TGA before they are included on the ARTG. However, a proportion is reviewed to check their compliance against relevant regulatory requirements. Compliance reviews may only review [selected listing requirements](#).

Medicines may be randomly selected or targeted for a review. Medicines are randomly selected for review by a computer, based on a mathematical model. Targeted reviews can originate from a number of signals and are initiated following an investigation.

A compliance review will result in one of the following [outcomes](#):

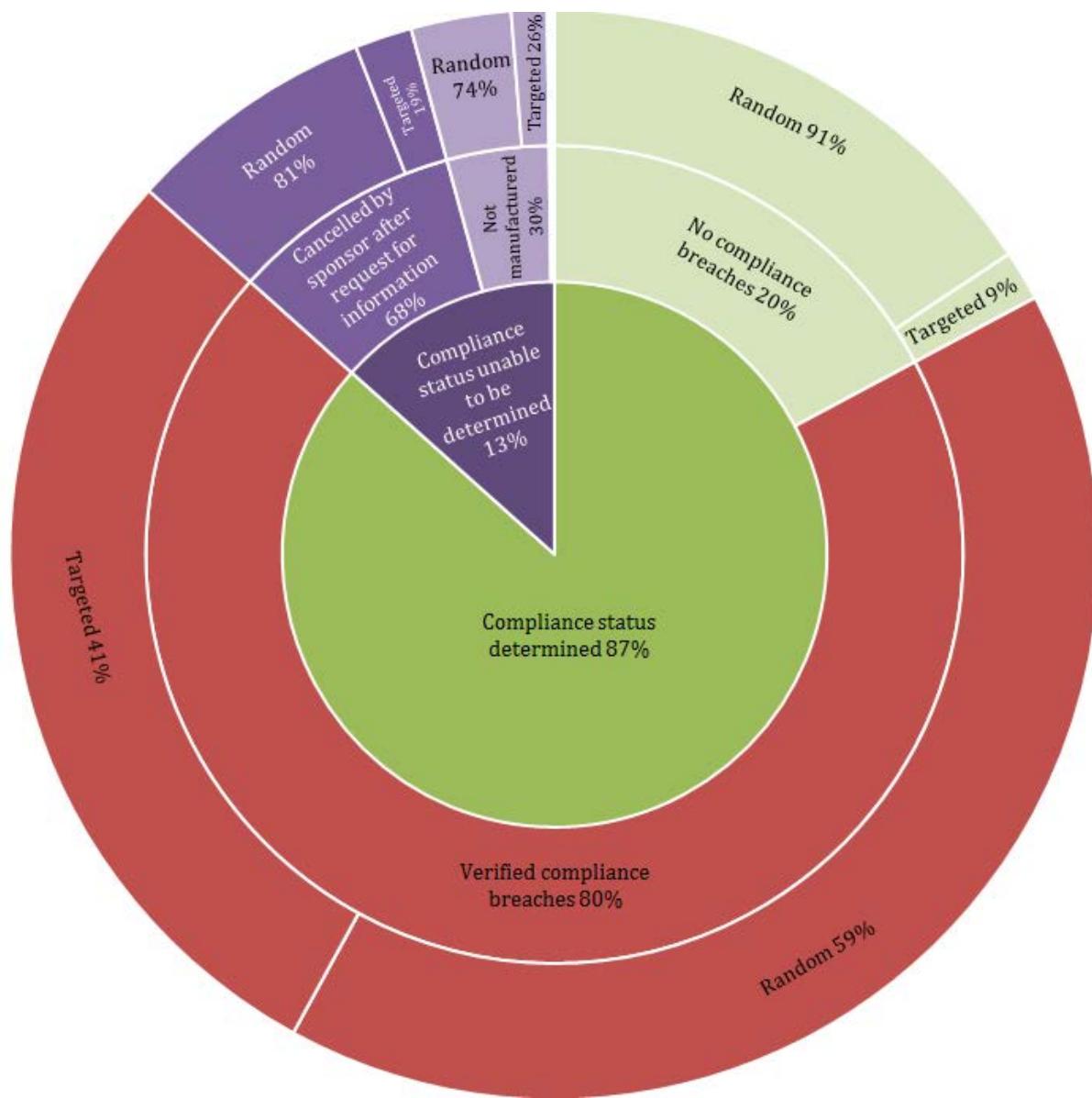
- no compliance breaches are identified, the review is concluded and the medicine remains on the ARTG
- compliance breaches are identified for the selected listing requirements
- the review is not completed as the sponsor has cancelled the medicine
- the review is closed due to the unavailability of information in determining its compliance status.

**Table 19 Listed medicine reviews by type**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
<b>Initiated reviews</b>		
Targeted reviews	41	173
Random reviews	89	340
Total	130	513
Reviews on hand	188	151
<b>Completed reviews</b>		
Targeted reviews	156	158
Random reviews	56	315
Total	212	473

**Table 20 Completed listed medicine reviews by outcome**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
<b>Compliance status determined</b>		
Medicines with no compliance breaches	43	81
Medicines with verified compliance breaches	118	327
Sub-total	161	408
<b>Compliance status unable to be determined</b>		
Medicines cancelled by sponsors after request for information	31	43
Medicines not yet manufactured	18	19
Other	2	1
Sub-total	51	63
Product not a therapeutic good	0	2
<b>Total completed</b>	<b>212</b>	<b>473</b>

**Figure 4 Outcomes of compliance reviews by reason for initiation**

In this period, we have more than doubled the number of compliance reviews completed compared to the previous period. We have also performed a higher proportion of random reviews to better inform our targeted compliance program. Of the reviews where we were able to determine a compliance status, 80% had verified compliance breaches, which is a higher rate of non-compliance than the previous period (73%).

**Table 21 Types of listed medicine compliance issues identified**

Of the completed compliance reviews, the following are the types of issues identified in those medicines where a compliance breach was verified. Individual medicines may have multiple issues.

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Information provided in ARTG entry	9	53
Manufacturing, quality and/or formulation	15	63
Labelling and/or advertising	60	215
Evidence	42	210
Safety	0	13
Other	44	8

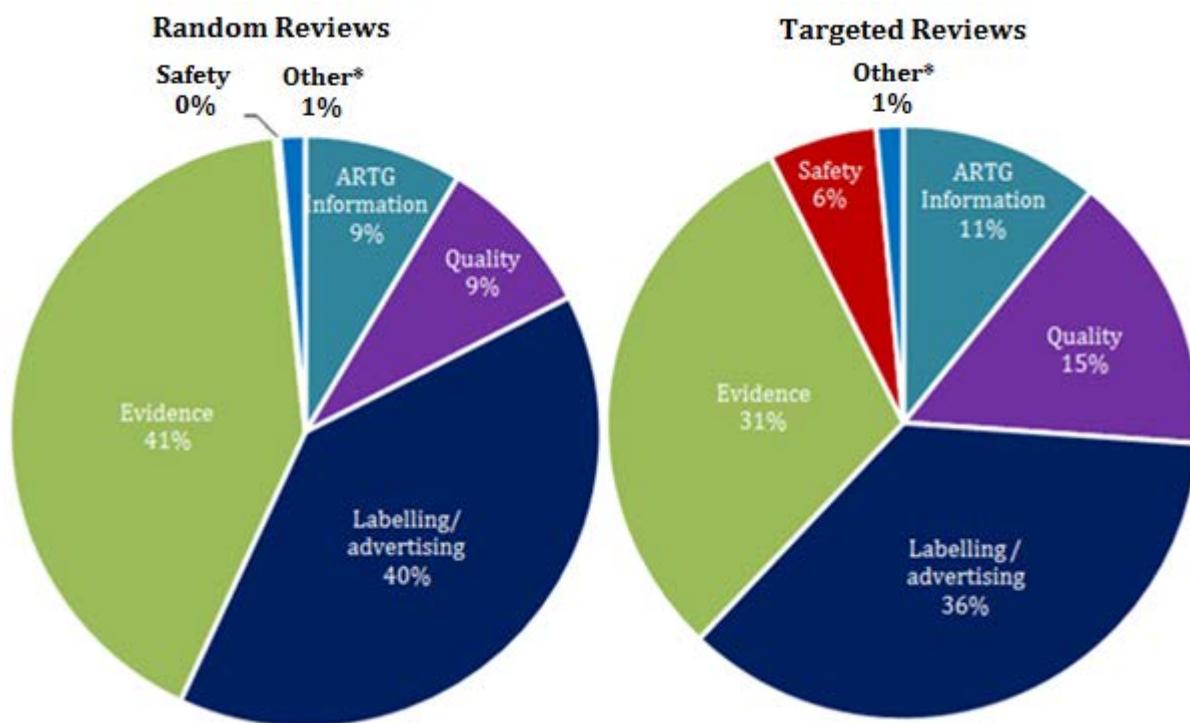
**Figure 5 Types of compliance issues identified by reason for initiation**

Figure 2 shows the types of compliance issues that are identified through reviews which are either randomly selected or targeted for a particular issue.

'Other' compliance issues may include the sponsor failing to comply with a condition that the medicine is subject to or not responding to a formal request for information.

For both random and targeted reviews, the most common compliance issues have consistently been labelling/advertising and evidence issues. In this period, evidence and labelling/advertising issues were comparable for targeted reviews, whereas last period there were a significantly higher proportion of labelling/advertising issues. This is likely the result of a number of targeted compliance projects that we have undertaken during this period that focussed on evidence issues identified during our random review program.

**Table 22 Actions taken following listed medicine reviews**

Actions following a Request for Information	
Medicines found to be compliant and review concluded	81
Medicines cancelled by the TGA without a proposal to cancel notice	0
Proposal to cancel notice sent by the TGA	327
<b>Total</b>	<b>408</b>
Actions following Proposal to Cancel notice	
Medicines cancelled by the TGA	44
Medicines cancelled by sponsors after being notified of compliance breaches	76
Reviews concluded after compliance breaches were addressed	207
<b>Sub-total</b>	<b>327</b>

The figures provided under 'Actions following Proposal to Cancel notice' are a sub-set of the figure provided under 'Actions following a Request for Information'.

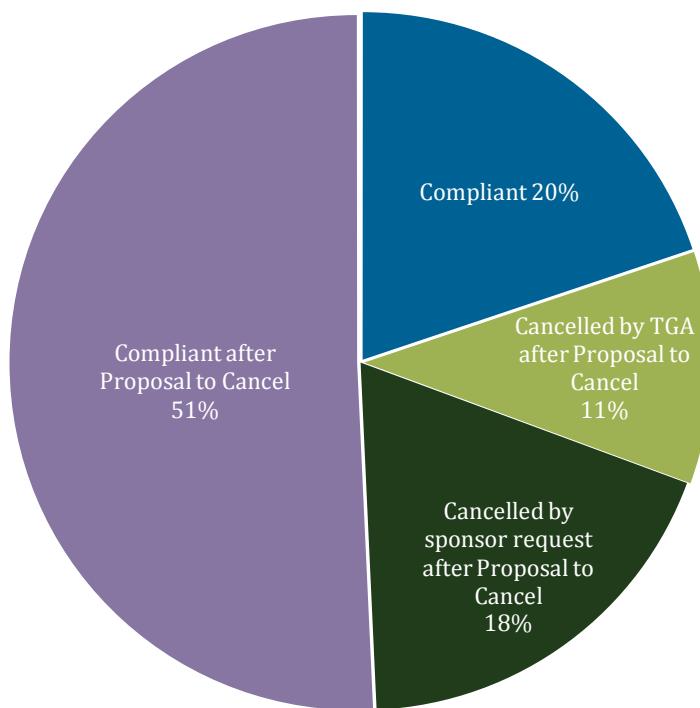
**Figure 6 Outcomes of completed compliance reviews**

Figure 3 shows that a significant proportion of listed medicine reviews are concluded after the sponsor has adequately addressed the compliance breaches identified by us. Under the *Therapeutic Goods Act 1989* sponsors are given an opportunity to respond to issues raised during a compliance review. This high proportion also shows that industry is willing to work with us to ensure the supply of listed medicines on the ARTG is compliant.

## 4. Biologicals

The [Australian Regulatory Guidelines for Biologicals](#) define the different Biological classes.

### 4.1. Inclusion of biologicals

**Table 23 Applications for biologicals received and on hand**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
<b>Applications received</b>		
Technical Master File (TMF) new	0	2
TMF annual updates	8	6
TMF variations	7	9
TMF notifications	8	7
Plasma Master File annual updates	16	15
Biological Class 2 – new applications	1	2
Biological Class 3 – new applications	0	2
Biological Class 2 – variations	5	26
Biological Class 3 – variations	2	2
<b>Total received</b>	<b>47</b>	<b>71</b>
<b>Applications on hand</b>		
TMF new	3	2
TMF annual updates	6	4
TMF variations	0	2
TMF notifications	2	0
Plasma Master File annual updates	15	3
Biological Class 2 – new applications	5	3
Biological Class 3 – new applications	2	4
Biological Class 2 – variations	1	7
Biological Class 3 – variations	5	1
<b>Total on hand</b>	<b>39</b>	<b>26</b>

**Table 24      Completed applications for Biologicals**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Technical Master File (TMF) new	1	2
TMF annual updates	4	5
TMF variations	6	7
TMF notifications	5	7
Plasma Master File annual updates	17	14
Biological Class 2 – new applications	15	4
Biological Class 3 – new applications	4	0
Biological Class 2 – variations	1	21
Biological Class 3 – variations	4	5
<b>Total completed</b>	<b>57</b>	<b>65</b>

## 5. Medicine and vaccine adverse event reports

### 5.1. Adverse medicine and vaccine reaction notifications

Table 25 Source of notifications of medicine and vaccine adverse reaction

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Reports with clear causality by reporter		
Hospitals	2,402	2,194
Companies	8,946	8,776
General practitioners	745	644
Specialists	228	221
Pharmacists	1,232	883 <sup>a</sup>
Members of the public (consumers)	550	813
Nurses, dentists, complementary healthcare practitioners	224	214
State/Territory Health departments	2,560	2,619
Reports withdrawn, or rejected, or without clear causality		
	1,770	1,269
Total received	18,657	17,633
Mean number of reports received weekly	359	339
Vaccine reports included in above table	3,259	3,361

<sup>a</sup> Pharmacist reporting classifications changed between the two reporting periods and some non-community pharmacist reports are now included in the other categories.

## 6. Medical devices

The [regulatory framework for medical devices](#) spans the life cycle for these products, including:

- **Conformity assessment:** Is the systematic examination by the manufacturer to determine that a medical device is safe and performs as intended and, therefore, conforms to the Essential Requirements. Certification of the manufacturer's conformity assessment procedure may (and in some cases must) be undertaken by the TGA, or we may recognise conformity assessment certification from European notified bodies.
- **Inclusion on the ARTG:** Medical devices cannot be imported, supplied in, or exported from Australia unless they are included on the ARTG (unless a valid exemption applies)<sup>1</sup>. A sponsor can apply to include a medical device on the ARTG if the device complies with the Essential Principles and appropriate conformity assessment procedures have been applied to the device (typically demonstrated through conformity assessment certification).
- **Post-market monitoring:** Once a medical device has been included on the ARTG the device must continue to meet all the regulatory, safety and performance requirements and standards that were required for the approval.

### 6.1. Conformity assessment

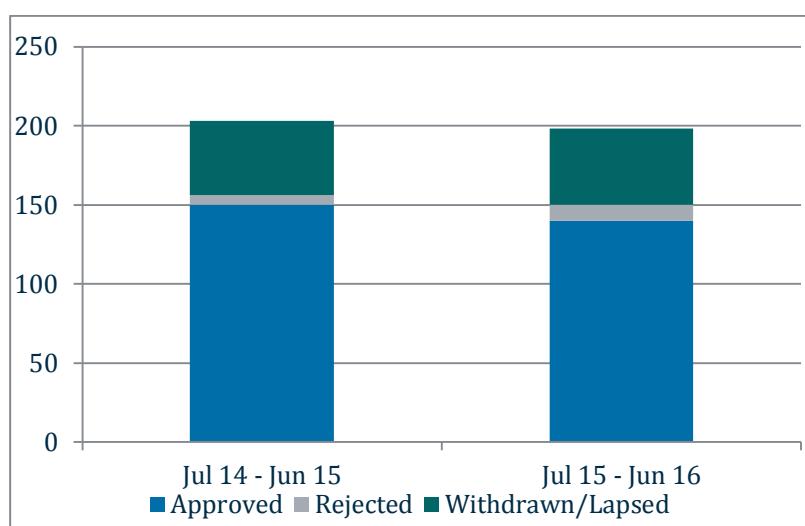
#### 6.1.1. Applications

**Table 26 Number of conformity assessment applications (medical devices including In-Vitro Diagnostics (IVDs))**

	2014-15		2015-16	
	Jul-Jun	Jul-Jun	Jul-Jun	Jul-Jun
Applications received		193		257
Applications on hand		238		178
Applications completed		208		186

#### 6.1.2. Outcomes

**Figure 7 Outcomes of conformity assessment applications**



<sup>1</sup> Exemptions include custom made medical devices, importation of samples, etc.

### 6.1.3. Processing times

The TGA is required to complete conformity assessment applications within 255 working days.

Processing time is defined as the number of working days from the acceptance of the application until formal notification of decision. Under the *Therapeutic Goods Regulations 1990*, working days exclude public holidays and weekends. Processing time excludes time where we were unable to progress the application until the sponsor provided additional information unless otherwise specified.

**Table 27      Percentage of applications completed within target processing time**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
New devices	100%	100%
Mean TGA processing times (days)	130	133
Median TGA processing times (days)	161	178
Changes or recertification	100%	100%
Mean TGA processing times (days)	84	93
Median TGA processing times (days)	51	71

## 6.2. Inclusion of medical devices (including IVDs)

### 6.2.1. Applications

**Table 28      Applications for inclusion - medical devices (including IVDs)**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Class 1 medical devices <sup>a</sup>		
Applications received	2,503	2,685
Applications completed	2,497	2,690
Class 1 measuring medical devices		
Applications received	74	48
Applications completed	74	48
Applications on hand <sup>b</sup>	4	2
Class 1 sterile medical devices		
Applications received	249	257
Applications completed	265	253
Applications on hand <sup>b</sup>	7	11
Class IIa medical devices		
Applications received	1,284	1,178
Applications completed	1,382	1,206
Applications on hand <sup>b</sup>	85	58

	2014-15	2015-16
Class IIb medical devices		
Applications received	768	654
Applications completed	760	716
Applications on hand <sup>b</sup>	61	40
Class III medical devices		
Applications received	425	344
Applications completed	372	249
Applications on hand <sup>b</sup>	260	313
Class III Joint Reclassification medical devices <sup>c</sup>		
Applications received	637	0
Applications completed	364	355
Applications on hand <sup>b</sup>	538	294
Active Implantable Medical Devices (AIMD)		
Applications received	51	49
Applications completed	46	19
Applications on hand <sup>b</sup>	51	62
Class 1 IVDs <sup>d</sup>		
Applications received	156	92
Applications completed	158	112
Applications on hand <sup>b</sup>	7	1
Class 2 IVDs		
Applications received	246	104
Applications completed	227	148
Applications on hand <sup>b</sup>	30	10
Class 3 IVDs		
Applications received	223	65
Applications completed	183	131
Applications on hand <sup>b</sup>	22	11
Class 4 IVDs		
Applications received	57	25
Applications completed	55	29
Applications on hand <sup>b</sup>	0	0

<sup>a</sup> Class I medical devices are automatically included (i.e. these applications are complete within 24 hours), there are no applications for this classification of device 'on hand'. Differences in the number received and finalised relate to those applications received on the last day of the reporting period.

<sup>b</sup> Applications on hand – figures shown are correct as of the date when the data was extracted. There may also be delays between the date of the decision and the time when the system is updated due to administrative and/or technological processes.

- c The transition period for joint reclassification finished on 30 June 2015. A large number of applications were received at the end of this transition period, late in the January to June 2015 reporting period. As the transition period has now finished Class III joint reclassification applications will be rolled into the general Class III applications in future reports.
- d The number of applications for Class 1 IVD includes auto-included devices and devices selected for audit.

## 6.2.2 Outcomes

Class I automatically included medical devices are not counted in the outcomes for inclusion applications as these applications cannot be rejected.

**Table 29 Outcomes of medical device applications by classification**

	Number of applications					
	2014-15			2015-16		
Device Classification	Approved/Accepted	Rejected/Lapsed	Withdrawn	Approved/Accepted	Rejected/Lapsed	Withdrawn
Class 1	2,497	0	0	2,690	0	0
Class 1 Measurement	59	2	13	47	0	1
Class 1 Sterile	246	3	12	234	0	19
Class IIa	1,285	11	67	1,132	2	72
Class IIb	701	5	38	679	1	36
Class III	267	41	15	207	12	30
Class III Reclassification	344	1	44	278	7	70
AIMD	27	1	0	17	0	2
Class 1 IVD	148	0	1	112	0	0
Class 2 IVD	204	1	17	136	3	9
Class 3 IVD	144	2	21	123	1	7
Class 4 IVD	53	0	2	28	0	1

### 6.2.3. Processing times

The agreed target time for level 1 application audits is 30 TGA work days and for level 2 application audits is 60 TGA work days (reflected in 'TGA days'). This does not include the period we are waiting for information or payment of fees (reflected in 'sponsor days').

**Table 30 Processing times for medical device application audits (including IVDs)**

	2014-15			2015-16		
	Number of applications	Sponsor days	TGA days <sup>b</sup>	Number of applications	Sponsor days	TGA days <sup>b</sup>
<b>Mean Processing Time</b>						
<b>Medical devices</b>						
Applications completed without audit	2,183 <sup>a</sup>			2,112 <sup>a</sup>		
Non-compulsory audit <sup>c</sup>	258	30	49	497	30	43
Level 1 compulsory audit	23	17	15	32	27	26
Level 2 compulsory audit	289	51	111	205	55	161
<b>IVDs</b>						
Applications completed without audit	299 <sup>a</sup>			148 <sup>a</sup>		
IVD non-compulsory audit	10	47	43	17	41	65
IVD compulsory audit	149	25	29	159	26	45
<b>Median Processing Time</b>						
<b>Medical devices</b>						
Applications completed without audit	2,183 <sup>a</sup>			2,112 <sup>a</sup>		
Non-compulsory audit <sup>c</sup>	258	23	29	497	21	21
Level 1 compulsory audit	23	16	11	32	23	9
Level 2 compulsory audit	289	36	97	205	49	158
<b>IVDs</b>						
Applications completed without audit	299 <sup>a</sup>			148 <sup>a</sup>		
IVD non-compulsory audit	10	44	23	17	33	58
IVD compulsory audit	149	22	25	159	21	41

<sup>a</sup> Auto-included applications for Class I and Class 1 IVD are complete within 24 hours, and not included in the figures above.

<sup>b</sup> TGA time starts when the application is selected for audit, and it does not include public holidays and weekends, and the time when we wait for information or payment from the sponsor.

c Non-compulsory audit – estimate for the audit processing time does not include applications for reclassification of joint replacement medical devices received during transitional period (Class III Joint Reclassification medical devices), and applications supported by European Community (EC) certificates issued by certain notified bodies (for details see <https://www.tga.gov.au/increased-application-audit-requirements-some-medical-devices-applications>).

## 6.3. Post-market monitoring

### 6.3.1. Automatically included entries

As Class I medical devices are automatically included without review by the TGA, post-market regulatory reviews are undertaken to ensure Class I devices are correctly included. This includes restricted word reviews, where applications for Class I devices are identified by the use of specific words indicative of risk or issues relating to the inclusion of the device, and targeted reviews that are initiated on a case by case basis (targeted reviews are conducted in relation to devices of any Class).

**Table 31 Restricted word and targeted Class I medical device reviews**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Restricted word reviews		
Reviews completed	7	0
Reviews commenced	4	1
Reviews on hand	0	1
Targeted reviews		
Reviews completed	157	104
Reviews commenced	79	83
Reviews on hand	117	164

### 6.3.2. Post-market reviews

The TGA also undertakes a range of post market reviews for devices above Class I.

**Table 32 Medical device targeted reviews**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Post market reviews		
Reviews commenced – number of ARTG entries	98	80
Reviews completed – number of ARTG entries	119	83
Reviews on hand – number of ARTG entries	183	163

### 6.3.3. Medical device incident reports

Processing time is defined as the number of working days from the receipt of the notification until the incident has been investigated and resolved. Under the *Therapeutic Goods Regulations 1990*, working days exclude public holidays and weekends.

The target timeframe for processing of medical device incident reports is 90 working days.

**Table 33 Number of medical device incident reports and processing times**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Reports received	3,237	3,841
Reports completed	4,140	3,608
Reports still in progress	324	207
Processing time		
Mean TGA processing time (days)	N/A	14
Median TGA processing time (days)	N/A	1
Percentage processed within target timeframe	N/A	100%

**Table 34 Medical device incident report outcomes<sup>a</sup>**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Reviewed and used for trend analysis purposes	3,049	2,988
Reviewed, no further action required	1,081	330
Product recall	62	40
Recall for product correction	18	19
Hazard alert	60	25
Product notification	1	1
Safety alert	19	9
Product enhancement/improvement notice	2	0
Instructions for use amended	26	3
Referral for post-market review	75	23
Referral to TGA Office of Manufacturing Quality	1	5
Refer to another TGA Office	55	46
Company warned	2	0
Product suspended from ARTG	0	0
Product cancelled from ARTG	6	4
Manufacturing process improvements	30	10
Quality system process improvements	11	1
Maintenance carried out by the hospital	0	0
Change to design	14	13
Not device related	7	9
Other	163	39

<sup>a</sup> Outcomes are not mutually exclusive.

## 7. Exports

Processing time is defined as the number of working days from the acceptance of the application, including payment, until formal notification of decision. Under the *Therapeutic Goods Regulations 1990*, working days exclude public holidays and weekends. Processing time excludes time where we were unable to progress the application until the sponsor provided additional information unless otherwise specified.

### 7.1. Export only medicines

The target timeframe for processing of export only medicine applications and variations is 31 working days.

**Table 35 Approval times for export only medicines**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
New applications		
Mean TGA processing time (days)	20.5	21
Median TGA processing time (days)	20	20
Percentage processed within target processing time	100%	98%
Variations		
Mean TGA processing time (days)	12.5	18
Median TGA processing time (days)	12	16
Percentage processed within target processing time	99%	100%

**Table 36 Applications for new and variations to export only medicines**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Applications received	214	241
Applications awaiting response from sponsor	23	20
Applications completed		
Approved	100 <sup>a</sup>	221
Withdrawn	2 <sup>a</sup>	10
Total completed	102 <sup>a</sup>	231

<sup>a</sup> Data collection commenced January 2015.

## 7.2. Export certifications for medicines

The target processing time for applications for an export certificate for a medicine is 15 working days.

**Table 37 Export certification applications and processing times**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Applications received	2,190	2,124
Applications completed		
Approved	2,179	2,127
Withdrawn	4	18
Total completed	2,183	2,145
Processing times		
Mean TGA processing time (days)	12.5	12.1
Median TGA processing time (days)	12	12
Percentage processed within target time <sup>a</sup>	98%	98%

<sup>a</sup> We aim to have 100% of applications processed within the target timeframe.

## 7.3. Export certification assessment for medical devices

The target processing time for applications for an export certificate for a medical device is 5 working days.

**Table 38 Medical device applications and processing times for export certification assessments**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Applications received	580	496
Applications completed		
Export certificates issued	582	483
Applications withdrawn	13	3
Total completed	595	486
Processing time		
Mean TGA processing time (days)	3	4
Median TGA processing time (days)	3	5
Percentage processed within target time <sup>a</sup>	95%	96%

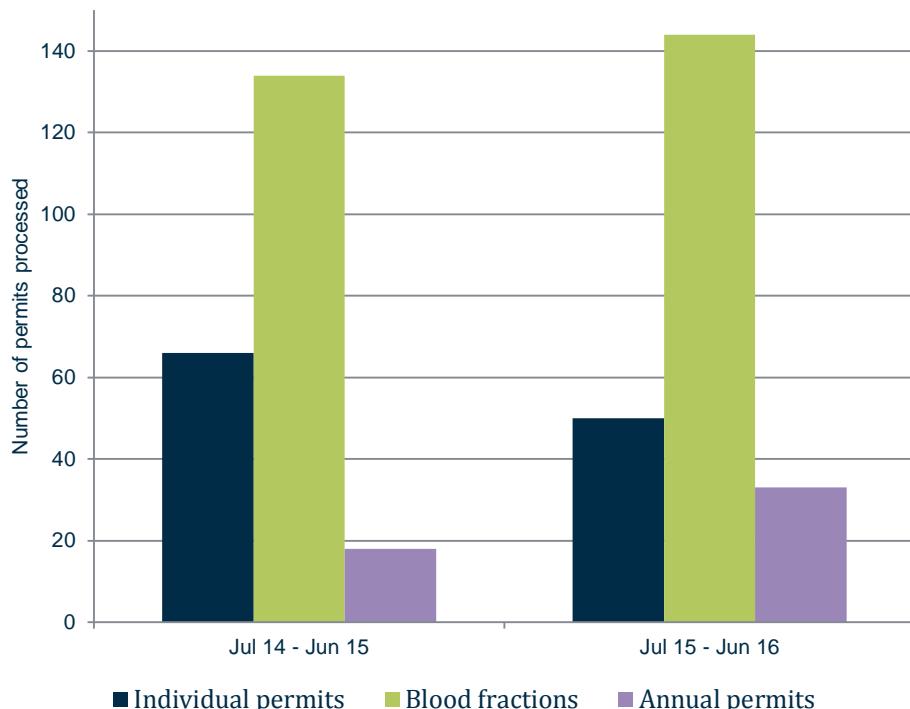
<sup>a</sup> We aim to have at least 90% of applications processed within the target timeframe.

## 7.4. Blood permits for export

The TGA issues permits to export human blood and its fractions (products derived from human blood) on receiving written applications from medical professionals, hospitals and bone banks. Most often these professionals or health organisations approach the Australian Red Cross which then applies for the permit on their behalf. Very rarely an individual citizen may also apply with reference to his/her requirement, for example, a patient travelling overseas with Biostate® injections, which is a blood fraction and requires a permit to take it out of Australia.

In addition to issuing individual permits, the TGA also issues annual permits. Applications for these permits are submitted by commercial (pharmaceutical companies) or government organisations (such as the Australian Defence Force). The permits cover one year's worth of anticipated export supplies for these organisations.

**Figure 8** Number of blood permits processed



## 8. Access to unapproved therapeutic goods

### 8.1. Special access scheme

The [Special Access Scheme \(SAS\)](#) provides for the import and/or supply of an unapproved therapeutic good for a single patient, on a case by case basis. Patients are grouped into two categories under the scheme:

- Category A: persons who are seriously ill with a condition from which death is reasonably likely to occur within a matter of months, or from which premature death is reasonably likely to occur in the absence of early treatment. In this case prescribers are required to *notify* the TGA of the use.
- Category B: all other patients. In this case prescribers are required to *apply* to the TGA for the use.

**Table 39 SAS medicine notifications and applications**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Category A notifications		
Total Category A notifications	37,860	38,806
Category B applications		
Approved	21,207	19,307
Cancelled	500	312
Rejected	61	51
Pending at end of reporting period	117	443
Total Category B applications	21,885	20,113

**Table 40 SAS device notifications and applications**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Category A notifications		
Total Category A notifications	3,456	3,922
Category B applications		
Approved	2,071	2,081
Cancelled	175	116
Rejected	27	20
Pending at end of reporting period	22	16
Total Category B applications	2,295	2,233

**Table 41 SAS biological notifications and applications**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Category A notifications		
Total Category A notifications	115	44
Category B applications		
Approved	2,442	3,171
Cancelled	0	25
Rejected	1	0
Pending at end of reporting period	22	35
Total Category B applications	2,465	3,231

## 8.2. Clinical trials

Clinical trial notifications (CTNs) provide access to unapproved therapeutic goods where patients are participating in a [clinical trial](#). Unapproved therapeutic goods can include biologicals, devices or medicines or a combination of any of the three types of goods.

The CTN scheme transitioned from a paper-based submission form to an online submission on 1 July 2015.

The online CTN system is capable of enhanced, automated reporting that provides further granularity and accuracy that was not previously possible with the paper-based system. Where the data collection between the paper-based and the online system are capable of being compared, the comparative data is supplied.

**Table 42 Number of notifications for new clinical trials involving unapproved therapeutic goods received by therapeutic good type**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Medicine	506	458
Device	140	155
Biological	8	21
Medicine and device	347	288
Device and biological	1	6
Medicine and biological	0	14
Medicine, device and biological	N/A <sup>a</sup>	7
Total	1,002	949

Device includes both medical device and therapeutic device category.

<sup>a</sup> Not Available. This information was not previously reported under the paper-based CTN system.

**Table 43 Number of phases in new clinical trial notifications involving unapproved therapeutic goods received**

Clinical trial type	2015-16
	Jul-Jun
Phase 1	205
Phase 2	217
Phase 3	301
Phase 4	146
Bioavailability/equivalence	39
None specified	134

The new, online system is capable of enhanced reporting due to the additional capability of capturing multi-phase trials, which was not previously possible with the paper-based system.

**Table 44 Number of notifications for new clinical trials and variations to previously notified clinical trials, including non-fee attracting variations, involving unapproved therapeutic goods received by therapeutic good type**

Medicine	2015-16
	Jul-Jun
Device	1,090
Biological	249
Medicine and device	31
Device and biological	1,072
Medicine and biological	20
Medicine, device and biological	37
Total	27
	2,526

A variation may include any change to a previously notified clinical trial such as an additional site, change to a therapeutic good, or change in principal investigator etc.

Device includes both medical device and therapeutic device category.

The new, online system captures the actual number of notifications received for new clinical trials and requests to change significant details to clinical trials already notified (such as changes in the principal investigator, HREC and site address) which was not previously possible with the paper-based system. Furthermore, the new reporting system does not count variations that are made to a notified CTN that are of an editorial nature (e.g., fixing a typographical error) and counts the number of notifications and not the number of variations made within each notification.

**Table 45 Number of phases in new clinical trials and variations to previously notified clinical trials involving unapproved therapeutic goods received**

	2015-16
	Jul-Jun
Phase 1	415
Phase 2	598
Phase 3	1,177
Phase 4	274
Bioavailability/equivalence	46
None specified	217

A variation may include any change to a previously notified clinical trial such as an additional site, change to a therapeutic good, or change in principal investigator.

### 8.3. Authorised prescribers

The [Authorised Prescriber Scheme](#) allows approved medical practitioners authority to prescribe a specified unapproved therapeutic good(s) to patients who are identified by their medical condition. If a medical practitioner becomes an Authorised Prescriber they may prescribe the product to patients in their immediate care, within the indication specified, without seeking further approval from the TGA.

**Table 46 Authorised prescriber approvals for medicines and medical devices**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Number of approvals for medicines	680	661
Number of approvals for medical devices	273	238

## 9. Medicines and biologicals manufacturing

### 9.1. Manufacturing licences issued to Australian manufacturers

**Table 47 Status of manufacturing licence applications**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
New licences granted	19	15
Withdrawn application	56	11
Revoked licences – at request of licence holder	28	42
Revoked licences – TGA	0	0
Suspended – at request of licence holder	0	3
Suspended – TGA	0	0

As at 30 June 2016, there were 248 Australian companies holding manufacturing licences covering 384 sites.

**Table 48 Outcomes of inspections of Australian manufacturers**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Inspections conducted	198	220
Satisfactory compliance (of completed inspections)	92%	81%
Marginal compliance (of completed inspections)	8%	18%
Unacceptable (of completed inspections)	0%	1%
In Progress <sup>a</sup>	N/A	15%
Processing time		
Initial inspections conducted within 3 months of application	88%	68%
Re-inspections conducted within 6 months of due date	36%	54%

<sup>a</sup> Previous reports excluded inspections that had been conducted during the reporting period but had not yet been closed out. To ensure we report on all activities conducted by the TGA, the report for the current reporting period has been adjusted.

Applicants sometimes submit applications for Good Manufacturing Practice (GMP) licences before completing all of their systems and processes, resulting in requests to delay the initial inspection. It is therefore common for initial applications to be conducted later than the target of 3 months.

## 9.2. Approval (certification) of overseas manufacturers

**Table 49** Manufacturing certification application by status

	2014-15	2015-16
	Jul-Jun	Jul-Jun
New applications received	94	38
Re-inspection applications	152	52
Applications completed		
Certified	115	44
Rejected	137	28
Total completed	252	72

As at 30 June 2016, there were 374 overseas manufacturers covering 387 manufacturing sites that are subject to TGA inspection and approximately 2,200 overseas manufacturing sites that rely on evidence from recognised regulators.

**Table 50** Outcomes of inspections of overseas manufacturers

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Inspections conducted	133	76 <sup>a</sup>
Satisfactory compliance (of completed inspections)	90%	95%
Marginal compliance (of completed inspections)	9%	4%
Unacceptable (of completed inspections)	1%	1%
In Progress <sup>b</sup>	N/A	18%
Processing time		
Initial certification inspections conducted within 6 months of application	63%	40%
Certification re-inspections conducted within 6 months of due date	59%	75%

<sup>a</sup> In 2014-15 we conducted a higher than usual number of overseas inspections to clear a backlog of overdue inspections. We have cleared this backlog so 2015-16 reflects business as usual.

<sup>b</sup> Previous reports excluded inspections that had been conducted during the reporting period but had not yet been closed out. To ensure we report on all activities conducted by the TGA, the report for the current reporting period has been adjusted.

Applicants sometimes submit applications for GMP certification before completing all of their systems and processes, resulting in requests to delay the initial inspection. It is therefore common for initial applications to be conducted later than the target of 6 months.

### 9.3. Good Manufacturing Practice (GMP) clearances

GMP clearance is required for all medicines (unless exempt) supplied in Australia. This includes products supplied to sponsors by overseas manufacturers.

**Table 51 GMP clearance application status**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Applications received	4,048	5,657
Applications completed		
Approved	4,447	5,132
Rejected	315	263
Total completed	4,762	5,395

# 10. Recalls

## 10.1. Medicine recalls

Table 52 Medicine recalls by reason for recall

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Adverse reactions	2	0
Foreign matter	6	5
Illegal supply	0	1
Impurity and degradation	7	6
Labelling and packaging	13	18
Micro-organisms	2	4
pH	2	0
Potency	2	5
Sterility	2	1
Other <sup>a</sup>	9	17
Total	45	57

<sup>a</sup> 'Other' includes dissolution, physical defects, observed differences, variable content, diagnostic inaccuracy and wrong product.

## 10.2. Medical device recalls

Table 53 Medical device (including IVDs) recalls by reason for recall

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Adverse incidents	4	6
Diagnostic inaccuracy	71	82
Electrical defect	41	49
Illegal supply	1	0
Labelling and packaging	99	119
Mechanical and physical defects	193	173
Software defects	114	135
Sterility	9	3
Other <sup>a</sup>	45	44
Total	577	611

<sup>a</sup> 'Other' includes bioavailability, disintegration/dissolution, microbial contamination, variable content, foreign matter, impurity, wrong product, therapeutic inefficiency and observed differences.

### 10.3. Biological recalls

Table 54      Biological recalls

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Recalls to hospital level	0	0

## 11. Laboratory testing

The [Laboratories Branch](#) conducts post-market monitoring and compliance testing, investigations and reviews, as well as market authorisation assessment of therapeutic goods.

The Laboratories Branch identifies and prioritises therapeutic goods for testing to fulfil the regulatory compliance and monitoring requirements of the TGA, and the transparency and accountability requirements of government. The testing program also provides flexibility and capacity to provide testing for investigations into problem reports, complaints and urgent public health concerns.

The Laboratories Branch uses a risk management approach, which is consistent with *ISO 31000: Risk Management principals and guidelines*, to identify products with a higher risk of not complying with the required quality standards. This risk based, targeted approach to testing is reflected in the failure rates reported in Table 55.

**Table 55      Samples and products tested by type of therapeutic good and percentage which failed**

	2014-15	2015-16	
		Jul-Jun	Jul-Jun
Prescription medicines	Total	861	941
	% fail	0.7	0.5
OTC medicines	Total	42	47
	% fail	31.0	19.1
Complementary medicines	Total	156	108
	% fail	21.2	20.4
Medical devices	Total	117	114
	% fail	14.5	29.8
Contract <sup>a</sup>	Total	83	19
	% fail	8.4	36.8
Unregistered <sup>b</sup>	Total	277	467
	% fail	66.1	76.2
Total samples <sup>c</sup>		1,992	2,202
Total samples (excluding AHQ samples)		1,536	1,696
Percentage fail		16.9%	25.5%
Total number of products tested <sup>d</sup>		756	761

<sup>a</sup> Performed on request for overseas regulators or aid agencies and encompasses medicines and medical devices.

<sup>b</sup> Unregistered refers to products that meet the definition of therapeutic goods but are not included on the ARTG or otherwise specifically exempted from this requirement in the legislation. This often includes adulterated complementary medicines or counterfeit products.

<sup>c</sup> Includes accreditation, harmonisation and quality control (AHQ) samples.

<sup>d</sup> The TGA may test a number of samples of each product per reporting period.

**Table 56 Samples that failed laboratory testing by reason for July 2015 to June 2016**

	Medical devices	OTC medicines	Prescription medicines	Unregistered products	Complementary medicines	Total
Contamination	5	0	0	0	2	7
Formulation	6	3	4	346	15	374
Label and packaging deficiencies	11	6	0	0	4	21
Performance	6	0	0	0	1	7
Physical or mechanical properties	6	0	1	0	0	7
Unregistered	0	0	0	10	0	10
Total	34	9	5	356	22	426

**Table 57 Batch release and export certification**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Batch release <sup>a</sup>	394	401
Export certification <sup>b</sup>	14	59

<sup>a</sup> Evaluation of batch release documentation for vaccines, biotechnology and blood products.

<sup>b</sup> Certification of biological products being exported from Australian manufacturers to overseas markets.

The Laboratories Branch provides World Health Organization-approved certificates for batches of biological products to be exported by Australian manufacturers to overseas markets. The number of certificates provided by the Laboratories Branch therefore depends on the number of requests received.

**Table 58 Target timeframes in working days for laboratory testing by priority and testing type**

Priority of testing	Biochemical/chemical testing	Microbiological testing	Medical device testing
Urgent	20 (95% of target times to be met)	40 (95% of target times to be met)	20 (95% of target times to be met)
Priority	40 (80% of target times to be met)	50 (80% of target times to be met)	40 (80% of target times to be met)
Routine	50	50	50

Testing on products linked to potential public safety concerns are assigned to the 'Urgent' testing category. Urgent testing may impact on the timeframes for priority and routing testing.

Priority is given to testing of products with the highest risk of a quality deficiency.

Compliance against these timeframes is outlined in Table 59.

**Table 59** Compliance with testing timeframes for July 2015 to June 2016

	Priority	Total	Percentage
Medical devices	Routine	83	71%
	Priority	26	96%
	Urgent	5	100%
OTC medicines	Routine	32	38%
	Priority	10	100%
	Urgent	5	100%
Prescription medicines	Routine	170	65%
	Priority	13	46%
	Urgent	8	100%
Complementary medicines	Routine	88	72%
	Priority	19	100%
	Urgent	1	100%
Unregistered products	Routine	82	1%
	Priority	375	86%
	Urgent	7	100%

Low numbers of samples within categories may affect compliance percentages.

Samples involving complex biological assays are excluded from the target turnaround timeframes.

## 12. Regulatory compliance

Using signals from numerous sources as intelligence, the TGA Regulatory Investigations and Enforcement Unit conducts compliance and enforcement activities against a [risk based compliance framework](#). Using principles of responsive regulation, a range of tools are utilised including encouragement and guidance to comply, restrictions or warnings, suspensions or sanctions and cancellations. At the apex, activities including investigations into illegal import or manufacture of unapproved and counterfeit therapeutic goods can result in criminal or civil court action. All compliance activities have the intended purpose of protecting public health.

**Table 60 Regulatory compliance investigations by final action taken**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Investigation in progress	241	361
Completed investigations		
Warned	689	946
No offence detected	141	185
Goods released under Personal Import Scheme	74	519
Referred to another agency or department outside Health	9	28
Referred to another branch within the TGA	4	10
Filed for intelligence purposes	0	55
Finalised in a linked file	0	11
Import treated as abandoned goods by Customs	0	3
Recall of goods	0	2
Matters referred to the Commonwealth Director of Public Prosecutions	1	1
Total completed	918	1,760

**Table 61 Types of products investigated<sup>a</sup>**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Complementary medicines	486	463
Prescription medicines	860	1,802
Medical devices	156	98
Homoeopathic medicines	4	4
OTC medicines	86	45
Biological products	30	48
Other	31	66
Total	1,653	2,526

<sup>a</sup> Regulatory compliance investigations may include more than one type of product.

**Table 62 Regulatory compliance investigations by special interest categories**

	2014-15	2015-16
	Jul-Jun	Jul-Jun
Unapproved product	1,404	2,110
Counterfeit product	232	320
Parallel import/export	1	9
Manufacture without licence	0	1
Advertising offence	3	17
Traditional Chinese medicines	1	7
Other <sup>a</sup>	4	7
<b>Total</b>	<b>1,645</b>	<b>2,471</b>

<sup>a</sup> Products that fall outside the remit of the *Therapeutic Goods Act 1989*, for example food products.

**Table 63 Investigations by complainant type and state/territory for July 2015 to June 2016**

Origin	ACT	NSW	NT	QLD	SA	VIC	WA	Other <sup>a</sup>	Total
Complaints resolution	0	11	0	1	0	1	0	1	14
Customs	0	943	9	90	5	339	95	2	1,483
External agency	3	3	0	9	1	0	0	5	21
General public	1	29	0	5	1	10	1	83	130
Patient/practitioner	0	0	0	2	1	0	0	1	4
Sponsor/client	0	12	0	0	0	9	0	8	29
TGA internal	21	0	0	0	0	0	0	0	21
<b>Total</b>	<b>25</b>	<b>998</b>	<b>9</b>	<b>107</b>	<b>8</b>	<b>359</b>	<b>96</b>	<b>100</b>	<b>1,702</b>

<sup>a</sup> Other includes investigations of reports from Tasmania and anonymous (unknown) origin.

## Version history

Version	Description of change	Author	Effective date
V1.0	Original publication	Reporting and Collaboration Services	September 2016

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